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**SUMMARY**

My career has been mainly focused on supporting large, complex global networks throughout Europe for major corporate Companies including ABN AMRO Bank, AT&T, British Telecom, IBM, Siemens Nixdorf and Unilever UK.

During the period from 2018 to 2022, I experienced a lengthy career gap due to a combination of personal and external factors. Firstly, I faced the loss of my partner in Vienna, which understandably impacted my ability to focus on work during that time. Additionally, in March 2020, the COVID-19 pandemic disrupted industries worldwide, leading to widespread job losses and economic uncertainty. The UK’s departure from the European Union (Brexit) introduced further challenges, affecting job availability and stability, at this point I decided to return to the UK. After my return, I became very ill which set me back once again for several months.

Despite these setbacks, I remained committed to personal growth and professional development by studying for further qualifications, to keep both myself and my mindset busy and I am now eager to re-enter the workforce with renewed determination.

I am now looking for non-IT related positions where I can use many of my transferable skills and qualities, as listed below.

**SKILLS & QUALITIES (not limited to)**

Accuracy, Budgeting, Communication, Creating documentation, Customer Service, IT Skills, Multi-tasking, Networking, Planning, Timekeeping

Adaptable, Capable, Cooperative, Dependable, Flexible, Friendly, Level-headed, Open minded, Patient, Reliable

**QUALIFICATIONS & CERTIFICATIONS**

**SINCE RETURNING TO UK**

* Level 1 - Occupational Studies in the Workplace (April 2024)
* Level 2 - Conflict Management (April 2024)
* Level 4 - Data Engineering and Analytical Tools - Gateshead College (2022)
* Level 5 - CyberOps - Cisco Networking Academy Course - New College Durham (2022/2023)

**OTHER**

* O.N.C. (Ordinary National Certificate) in Electronic and Computer Engineering
* Certified AlgoSec Security User (FireFlow and Firewall Analyser)
* ITIL V3 Foundation – Examination Institute for Information Science
* INFOSEC 4011 Recognition by the US Government NSA and CNSS
* Cisco Express Collaboration Systems Engineer Representative v2
* Österriechisches Sprachdiplom Deutsch B1

**RETIRED CERTIFICATIONS**

Cisco CCNA Routing & Switching - Cisco CCNA Security - Cisco CCNA Voice (expired Apr. 2018)

Cisco CCNP Security - Implementing Secure Access Solutions (SISAS) (expired Apr. 2018)

CWNA - Certified Wireless Network Administrator - Planet3 (expired 2013)

JNCIA-M - Juniper Networks Certified Internet Associate (M & T-series) (expired 2013)

**CAREER HISTORY (Since I returned to the UK)**

**APRIL 2024**

The Launch Group - Civil Service Recruitment Process Course

Newcastle Upon Tyne

Short course which led to Level 1 Award in Occupational Studies in the Workplace and Level 2 Award in Conflict Management.

**SEPTEMBER 2022 – JANUARY 2023**

New College Durham, UK

Student - Cyber Security Level 5.

Following the Cisco Certified CyberOps Associate certification program and covering skills related to security concepts, security monitoring, host-based analysis, network intrusion analysis, and security policies and procedures.

**APRIL 2022 – JUNE 2022**

AIS Limited

Applicator (UK & Overseas Projects)

Responsible, as part of a team, for the application of AIS products on sites in the UK, overseas and both onshore and offshore. Prematurely terminated due to an accident.

**JANUARY 2022 – MARCH 2022**

Gateshead College, UK

Student - Data Engineering and Analytical Tools Level 4

Covering how data integration is achieved through the manipulation of data from different sources with various programming languages and how it is prepared for analysis. Using SQL, R and Python and investigating how their application can improve the speed of analysis.

**PREVIOUS EMPLOYMENT IN EUROPE**

During my time working in the EU, I worked in Germany, The Netherlands, Belgium and Austria on numerous freelance contracts in the Telecoms, Internet Service Provider, Commercial Property and Payroll Management sectors.

Employment details can be provided upon request.